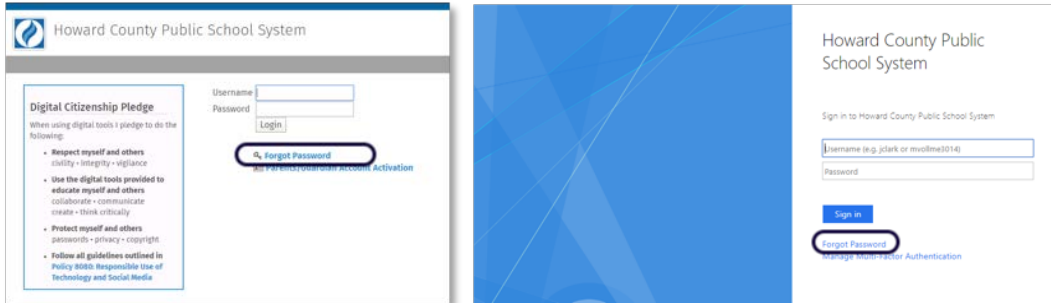
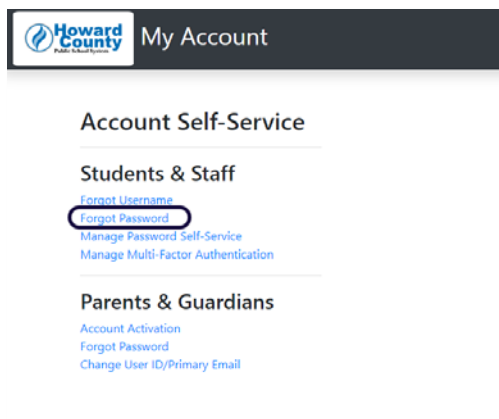


学生指南 – 忘记密码

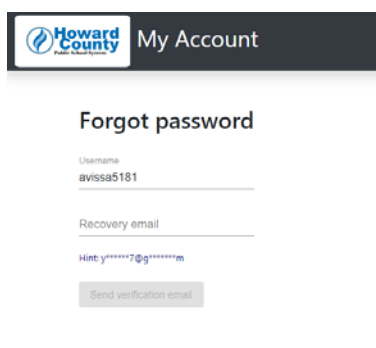
1. 从任何海华郡公立学校系统登录网页（**HCPSS login page**）开始；Canvas、G Suite、Synergy等。找到并点击登录（Login）或登入（Sign in）键下面的忘记密码（**Forgot Password**）链接。



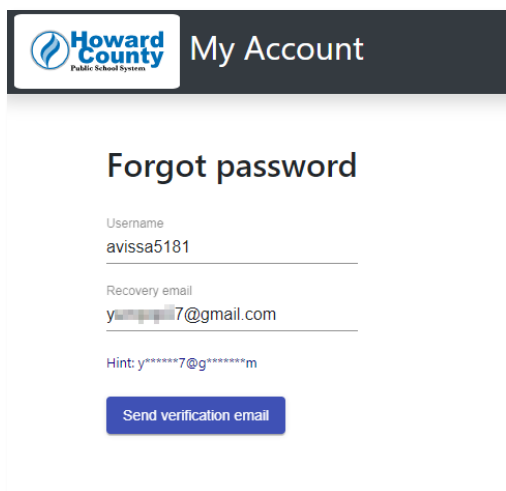
2. 在我的账户（**My Account**）网页，点击学生与员工（**Students & Staff**）标题下面的忘记密码（**Forgot Password**）。



3. 在标题下面的忘记密码（**Forgot Password**）网页，输入你的学生用户名（**Student Username**，如：jsmith1234）并键入你的恢复邮件（**Recovery Email**）。
注意：一旦输入用户名（**Username**），下面会出现恢复邮件（**Recovery Email**）提示。



4. 如果学生用户名（**Student Username**）和恢复邮件（**Recovery Email**）相符，会激活**寄验证邮件（Send Verification Email）**键。点击**寄验证邮件（Send Verification Email）**继续。



Howard County Public School System My Account

Forgot password

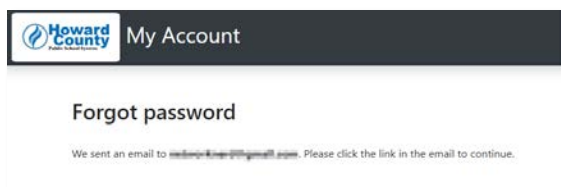
Username
avissa5181

Recovery email
y*****7@gmail.com

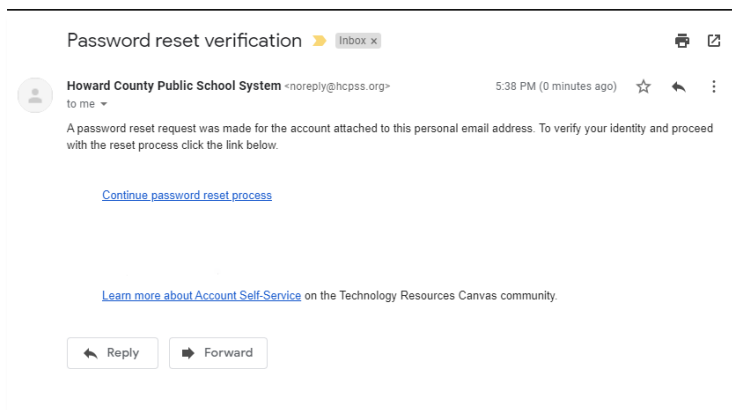
Hint: y*****7@g*****m

Send verification email

5. 一份恢复邮件会寄到存在档案中的电子邮件信箱。



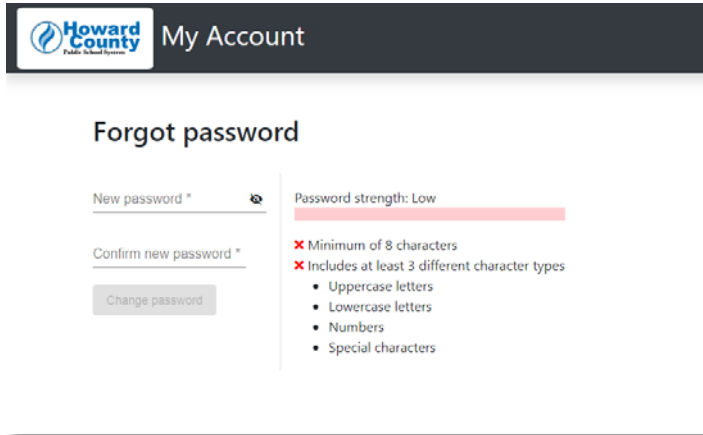
6. 检查你个人电子邮件账户（**Personal Email Account**）中的恢复邮件。点击**继续密码重置进程（Continue Password Reset Process）**继续。
注意：密码重设链接有效期只有一个小时。



7. 在**新密码（New password）**和**确认新密码（Confirm new password）**框里输入新密码。表格会对所选择的新密码提供动态反馈，包括检查密码强度是否达到复杂性要求，以及所选的密码是否在已遭侵害密码清单中。

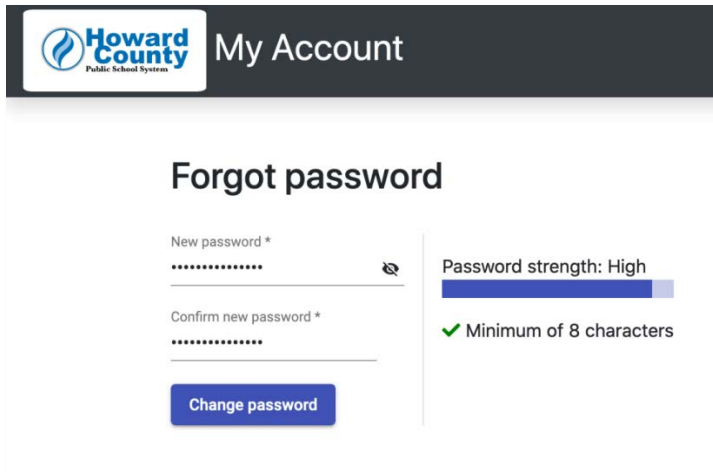
要求:

- 8个字符 characters
- 达到复杂性要求, 如至少用三种字符: 大写字母、小写字母、数字和 / 或特殊字符。
- 列在四个以上遭侵害密码清单中的密码会被拒。
- 列在禁用密码清单中的密码, 如Fall2019、Hcpss20、Sunshine19会被拒。



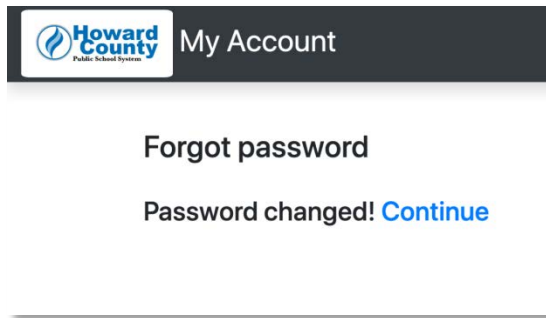
The screenshot shows the 'Forgot password' page on the Howard County Public School System 'My Account' portal. The page has two input fields: 'New password *' and 'Confirm new password *'. A 'Change password' button is located below the 'Confirm new password *' field. To the right of the input fields, the password strength is indicated as 'Low' with a red progress bar. Below this, there are two red error messages: 'Minimum of 8 characters' and 'Includes at least 3 different character types'. The second message lists the required character types: Uppercase letters, Lowercase letters, Numbers, and Special characters.

8. 一旦你输入并确认新密码, 就会激活**更改密码 (Change Password)** 键。点击该键继续。

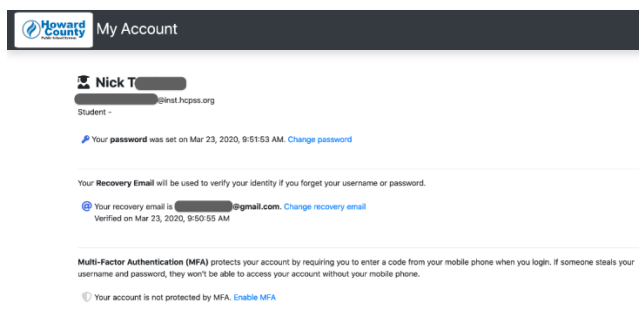


The screenshot shows the 'Forgot password' page on the Howard County Public School System 'My Account' portal. The page has two input fields: 'New password *' and 'Confirm new password *'. A 'Change password' button is located below the 'Confirm new password *' field. To the right of the input fields, the password strength is indicated as 'High' with a blue progress bar. Below this, there is a green checkmark and the text 'Minimum of 8 characters'.

9. 密码成功重设之后，会出现**密码已更改 (Password Changed)** 确认信息。点击**继续 (Continue)** 回到我的HCPSS账户 (HCPSS My Account) 网页。



10. 我的HCPSS账户会网页显示对你HCPSS学生账户有帮助的信息。



11. 现在，你可以用自己的新身份认证登录任何HCPSS系统了。